

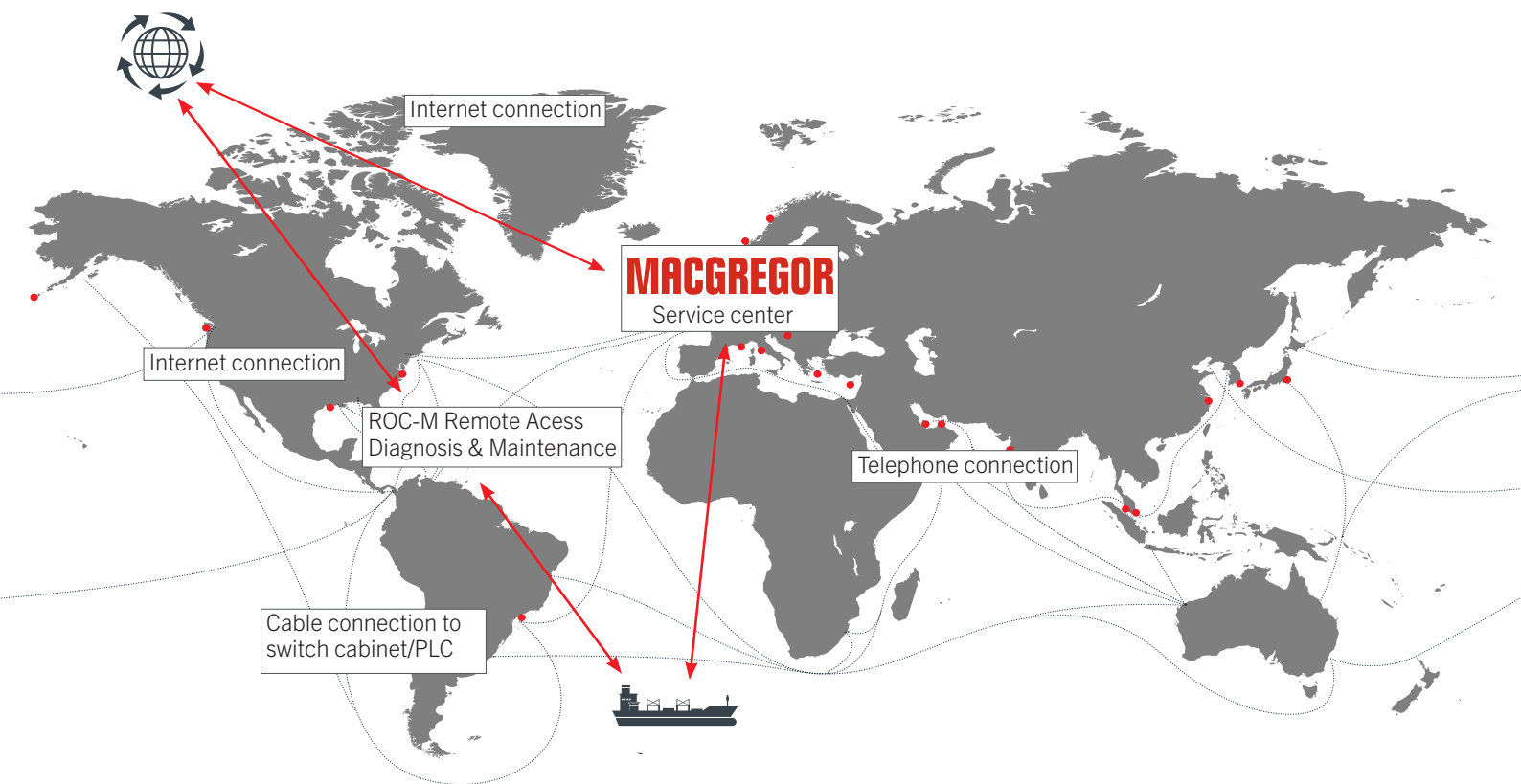
At your service

MACGREGOR



ROC-M

Remote Access



The ROC-M unit is a plug-and-play device designed to allow MacGregor to access the crane control system without being onboard. Once an internet connection is established, our Technical Support Engineer is able to read incoming and outgoing control signals. The error cause or defective parts can normally be identified as if a MacGregor engineer is aboard.

Benefits

- Issues can be solved remotely, which reduces support time significantly
- Remote access enables the software engineer to support even if the vessel is located in critical or not reachable areas.
- No travel costs
- Damaged components can be Identified in advance and brought with the attending service engineer directly
- Software updates or emergency mode activation does not require a service engineer to be onboard



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